



The ACE Contractors Group of Companies are committed to providing clients with products and services that meet their expectations, whilst upholding applicable legal requirements.

Our integrated suite of Management Systems are designed to meet the requirements of AS/NZS ISO 9001:2008 Quality Management Systems which ensures that the quality of our products and services is consistent, and includes processes that ensure continual improvement of the system itself. In addition, the system is designed to meet the requirements of AS/NZS 4801:2001 Occupational Health & Safety Management Systems and AS/NZS ISO 14001:2004 Environmental Management Systems.

We shall:

- Set, monitor and review quality objectives
- Provide leadership, resources and support, to ensure our approach to business is based on the continual improvement of our products and services to our clients
- Ensure our staff and subcontractors act in accordance with the sentiment of this policy
- Encourage our staff to take pride in their workmanship and the delivery of projects that our clients view as being of exceptional value
- Recruit staff who are qualified and skilled in the works for which they are engaged
- Educate and train our staff to raise their awareness and understanding of our Management Systems
- Identify and analyse the root cause of any non-conformance and act to prevent recurrence.

5th February 2010

Warren Higgs

Chief Executive Officer

quality policy



ACE CONTRACTORS GROUP PTY LTD

